



# SUSTAINABILITY BROCHURE



MANDARIN ORIENTAL  
PARIS



Mandarin Oriental, Paris is committed to helping the communities in which we operate and to taking responsible steps to manage our environmental impact and social responsibilities.

- We aim to have a positive impact on the environment and our planet.
- We are sensitive to environmental issues in the workplace.
- We offer our guests options that reflect our environmental commitments.
- We contribute to create a sustainable community.

# VERIFIED™ RESPONSIBLE HOSPITALITY

Mandarin Oriental, Paris has earned the Responsible Hospitality VERIFIED™ badge, an industry-leading designation for hotels that follow best practices to protect the environment and support the well-being of employees, guests and the community.

Responsible Hospitality is recognised by Forbes Travel Guide, the global authority on hospitality excellence, as the official sustainability verification for its community of Star-Rated hotels in more than 80 countries.

We are deeply honoured to be acknowledged.



**VERIFIED™**  
RESPONSIBLE HOSPITALITY  
— WITH —  
**Forbes** ★★  
TRAVEL GUIDE

# GLOBAL SUSTAINABLE TOURISM COUNCIL (GSTC)

Mandarin Oriental, Paris has officially obtained the GSTC accreditation, marking an important milestone in its sustainability journey. The Global Sustainable Tourism Council® (GSTC®) is the leading global authority in setting and managing standards for sustainable travel & tourism. The GSTC accreditation recognizes organizations that meet rigorous criteria covering environmental protection, social responsibility, cultural preservation and sustainable management practices. This achievement confirms Mandarin Oriental, Paris's commitment to responsible luxury and to operating in line with internationally recognized sustainability standards.



# SUSTAINABLE BUILDING AND ENERGY

## 1. Building

Our building maintains the high standard of Sustainability it was built upon (HQE), showcasing our commitment to sustainable practices.

## 2. Energy

We actively conduct energy performance audits, reducing our carbon footprint. Automated systems and energy-efficient appliances demonstrate our commitment to responsible energy use.

## 3. Water

Our commitment extends to water conservation with newly acquired water and energy-efficient appliances.



# WASTE MANAGEMENT AND PROCUREMENT

## 1. Waste

We prioritise recycling and waste sorting, successfully eliminating Single Use Plastic. With recently installed NORDAQ filtered water, we have reduced CO2 emission by eliminating the transportation of glass bottles from one part of the world to another, offering our guests premium and sustainable water solutions.

Biodegradable and compostable materials, along with waste reduction initiatives, underscore our dedication.

## 2. Procurement

Our menu features responsibly sourced, organic, and local products. We are engaged in responsible sourcing with suppliers such as :

- Valrhona for 100% responsible Cacao and Vanilla.
- Nespresso's AAA program for responsible Coffee.
- Jing Tea Limited for 100% responsible Tea.

# HOUSEKEEPING

Our housekeeping team actively participates in waste reduction initiatives. We use high-capacity dispensers for shampoos and shower gels in our rooms. We also donate leftover soaps to charities.

In an effort to preserve resources, we encourage you to participate in our linen and towel reuse programme. Towels and bed sheets are replaced every three days during your stay or upon request.



# SPA

Our Spa regularly seeks to improve our commitment to sustainability by collaborating with eco-conscious suppliers and brands.



## DINING

All the ingredients, from our meats and eggs to our dairy items and beyond, are sourced exclusively from local organic sources.

In addition to our MSC and ASC certified suppliers, we work in collaboration with Ethic Ocean to reinforce our commitment to responsible sourcing and ethical seafood consumption.



# ECO-SYSTEMS FAUNA AND FLORA

Since 2012, the hotel has maintained four rooftop beehives. Bees find refuge in our garden and contribute to the reproduction of flowering plants.



# FAUNA AND FLORA

Paris, with its parks, gardens and canals offer a treasure trove of biodiversity:

- Over 400 species of mushrooms and lichens.
- 700 species of wild plants and 1200 animal species.

The capital is committed to achieving a number of actions in order to preserve this fragile ecosystem:

- Integrating biodiversity into every stage of renovation, financing and development projects.
- Raising awareness of biodiversity conservation.
- Managing the city sustainably by increasing green spaces or building biodiversity-friendly buildings.



# FAUNA AND FLORA

Along the picturesque banks of the Seine, a lively tapestry of wildlife unfolds. It is possible to spot animals such as seagulls, cormorants, butterflies, pikes, carps, eels, kingfishers, herons, blackbirds and thrushes.

The vegetation along the Seine and its canals also features a wide variety of plants and tree species like willows, planes, maples, ash, chestnut trees, poplars, mosses, lichens and climbing ivy.



# FAUNA AND FLORA

Our dedicated hotel concierge team is delighted to organise personalised tours in nearby green havens like the Tuileries, the Parc Monceau, the Luxembourg, the Invalides gardens or the Jardin des Plantes where diverse wildlife thrives.

As you stroll, keep an eye out for a wide variety of animal species like blue tits, sparrows, robins, house martins, squirrels, moorhens and mallard ducks, hedgehogs, pollinating insects, European rabbits, butterflies, magpies, crows and frogs.

These gardens invite exploration with their botanical wonders, showcasing an impressive array of plant species like ash, plane, oaks, beech, linden, chestnut trees, poppies and ferns.



# CHARITY INITIATIVES

Mandarin Oriental, Paris actively encourages colleagues to get involved in charity initiatives, whether by participating in fundraising races (La Parisienne) or supporting causes they are passionate about. We extend our support by donating essential items such as soap and linens to local organizations.

Among these organizations, we collaborate with Les Joyeux Recycleurs, Unisop, les Apprentis d'Auteuil, la Soupe Saint-Eustache, Duoday, Médéric.



# DOING MORE FOR A SUSTAINABLE FUTURE

Join us in fostering a greener future by choosing eco-friendly options and practices during your stay. By embracing simple gestures, you contribute to the preservation of our planet.



## Water

- Take shorter showers
- Turn off taps properly before leaving
- Report leaks at the reception desk



## Waste

- Remember to sort your waste products
- Eliminate single-use plastics
- Drop off your batteries at the reception desk



## Energy

- Close windows if heating or air conditioning is on
- Unplug your unused electronic devices
- Turn off unnecessary lights



## Responsible purchasing

- Choose to consume locally during your vacations
- Discover the local animations
- Promote sustainable activities