



MANDARIN ORIENTAL
CANOUAN

SUSTAINABILITY JOURNEY



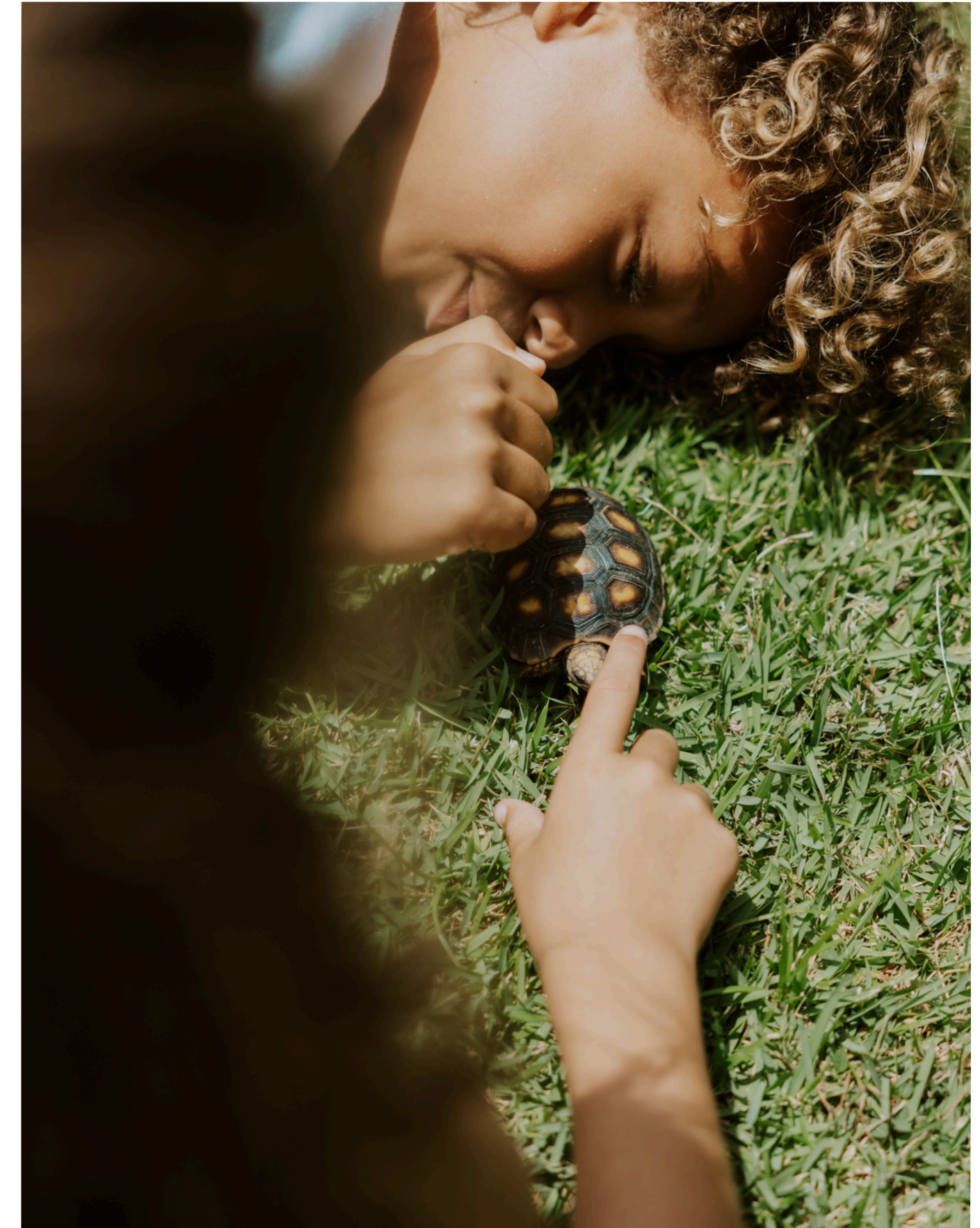


REGENERATIVE TOURISM

At Mandarin Oriental, Canouan, we are deeply committed to doing what's right for our community, our natural ecosystem and for the future of our beloved island. We take responsibility for our ecological footprint at every step. A dedicated sustainability team leads an ambitious portfolio of initiatives that support our mission to transform Canouan into a model of regenerative tourism.

PERMACULTURE FRAMEWORK

Originating in the 1970s in Australia, permaculture is a design science grounded in ethics and guided by principles that foster integrated, energy-efficient, and continually evolving regenerative systems.



At its core are three fundamental ethics: Earth Care, People Care, and Future Care.

EARTH CARE



PERFORMANCE HIGHLIGHT

RECYCLING HUB

Under the Circularity Lab Initiative, our new Recycling Hub is turning waste into value in real time, bringing our vision and mission to life.

Crushing glass bottles and turning them into paving materials, transforming recyclables into fundraising for local schools, and introducing recycling stations soon to upcycle glass bottles into glasses, cooking oil into candles, and recycling soap and paper.



REFILL & REUSE PROGRAMS

Refillable water stations are thoughtfully placed throughout the resort to encourage our colleagues to use reusable bottles rather than single-use plastics. We also distribute aluminum bottles, which are professionally sanitized at our in-house water bottling facility before each reuse.

By adopting a “refill and reuse” model, we significantly reduce greenhouse gas emissions, minimizing the need to purchase new bottles and eliminating the environmental impact associated with transporting them to Canouan.



UNITED NATIONS GLOBAL TOURISM PLASTIC INITIATIVE



Mandarin Oriental, Canouan is proud to be a signatory to the Global Tourism Plastics Initiative, led by the United Nations Environment Programme and the World Tourism Organisation (UNWTO), in collaboration with the Ellen MacArthur Foundation.

As a signatory, we commit to eliminating unnecessary plastic items and packaging by 2030 and to implementing refillable and reusable models across all operations.

VERIFIED™ - RESPONSIBLE TOURISM BY FORBES TRAVEL GUIDE



Mandarin Oriental, Canouan has once again been awarded the VERIFIED™ Responsible Hospitality designation by Forbes Travel Guide.

This recognition underscores the resort’s commitment to environmental stewardship, community engagement, and the overall wellbeing of its guests and colleagues. As part of our ongoing sustainability journey, we remain dedicated to implementing meaningful practices that protect the natural beauty of Canouan while positively impacting the lives of those who live and work on the island.

LOCALITY IN PROCUREMENT

LOCAL FISHERIES PARTNERSHIP

In line with our regenerative tourism approach and MOHG responsible procurement guidelines, the seafood for our kitchens is mainly sourced from the Canouan fisheries. Their sustainable practices perfectly align with our mission to preserve and protect the island’s maritime ecosystem.



LOCAL FLAVOURS

Our menus reflect our cultural stewardship, showcasing original recipes from Canouan and Saint Vincent & the Grenadines, while our procurement practices, aligned with our GSTC-certified status, prioritise sourcing from local farms and producers.

GHG EMISSIONS

The resort's fully electric golf cart fleet supports the decarbonization of on-property transportation by eliminating direct fossil fuel consumption and associated tailpipe emissions. This initiative contributes to reducing the resort's overall greenhouse gas footprint while enhancing guest and colleague mobility.



IN-HOUSE DRINKING WATER PRODUCTION

During 2025, Mandarin Oriental Canouan produced 85,541 litres of house drinking water, avoiding an estimated 23.95 tCO₂e from packaging and transportation.

Equivalent to:

- Removing 5 vehicles from the road for one year
- 395 tree seedlings grown for 10 years
- Avoiding 10,000 litres of gasoline consumption



FOOD WASTE REDUCTION

Through our partnership with local farmers, 5,108 kg of food waste was diverted from the local landfill and repurposed as animal feed, avoiding an estimated 2.66 tCO₂e while supporting the local agricultural community and a circular economy.

Equivalent to:

- Removing 0.6 vehicles from the road for one year
- 44 tree seedlings grown for 10 years
- Avoiding 1,140 litres of gasoline consumption



WINNOW FOOD WASTE INITIATIVE

By implementing the Winnow System in our commissary kitchen, we are leveraging data-driven insights to optimize production processes and reduce food waste by up to 30%, helping our chefs make smarter and more sustainable decisions.



PEOPLE CARE

PERFORMANCE HIGHLIGHT

COLLEAGUES SUSTAINABILITY INDUCTION

As part of their two-day orientation, all new colleagues participate in a dedicated sustainability induction designed to build awareness, foster accountability, and highlight the role each team member plays in our commitment to responsible hospitality.



- 1 During orientation, colleagues attend a one-hour sustainability session introducing the resort's environmental and social initiatives, sustainability goals, and the purpose behind key operational practices.
- 2 Following the session, colleagues take part in a Circularity Tour featuring our water bottling plant, waste management facility, and tortoise garden and sanctuary, providing a firsthand look at our regenerative approach in action.
- 3 To ensure continued engagement, each department participates in a quarterly Sustainability Update, where teams are briefed on the progress of ongoing initiatives and introduced to new programs and milestones across the resort.

CULTURAL STEWARDSHIP

From booking to arrival and throughout their stay, our guests are introduced to the beauty of Canouan, its rich heritage, vibrant culture, and local traditions.

ISLAND TOURS

Guests are invited to discover Canouan through guided island tours that showcase local landmarks, shops, fisheries, and the island market, creating meaningful opportunities to connect with the community and experience daily island life.

LOCAL ARTISTS & CARIBBEAN DESIGNERS

Through partnerships with local artists and Caribbean designers featured within our Boutique and festive programming, guests gain a deeper appreciation for the region's creativity, craftsmanship, and cultural identity while supporting local talent.



COMMUNITY PARTNERSHIPS

We believe meaningful partnerships create lasting impact for both our community and future generations.

PROJECT CANOUAN

Through our collaboration with Project Canouan, we support community-led initiatives focused on youth development, mentorship, education, and environmental stewardship, helping create opportunities for long-term growth and positive change.

INTERNSHIPS FOR LOCAL GRADUATES

Our internship programme provides recent graduates with valuable hands-on experience and professional development opportunities within the hospitality industry, helping to cultivate local talent and support future careers in tourism.

A close-up photograph of several large, green, lobed leaves of a pumpkin plant. The leaves are growing in a garden bed, with some showing signs of being eaten, such as small holes. The background is slightly blurred, showing more of the garden bed and some green grass. The text "FUTURE CARE" is overlaid in the center of the image.

FUTURE CARE

PERFORMANCE HIGHLIGHT

RECYCLING PARTNERSHIPS

Through partnerships with a local recycling company, we help close the loop on discarded HDPE plastics, PET bottles, and aluminium cans. Together with the Canouan Secondary School, Canouan Primary School, and the local market, recyclable materials are collected and diverted from landfill.

Proceeds generated from the sale of these materials are reinvested into local schools, creating a circular economy that supports education, promotes environmental stewardship, and contributes to a more sustainable future for Canouan.



TORTOISES CONSERVATION

At the heart of our conservation efforts is our Tortoise Garden & Sanctuary, a dedicated space designed to nurture and protect Canouan's native red-footed tortoises. Guests and colleagues are encouraged to bring young tortoises found around the property to the sanctuary, where they are cared for, fed, and monitored until they are ready to be released.

One of our most popular sustainability experiences, the Tortoise Release Experience invites guests to join our sustainability team and local tortoise rangers in returning juvenile tortoises to their natural habitat, helping support the long-term conservation of this iconic species.



UNITED NATIONS GLOBAL COMPACT NETWORK



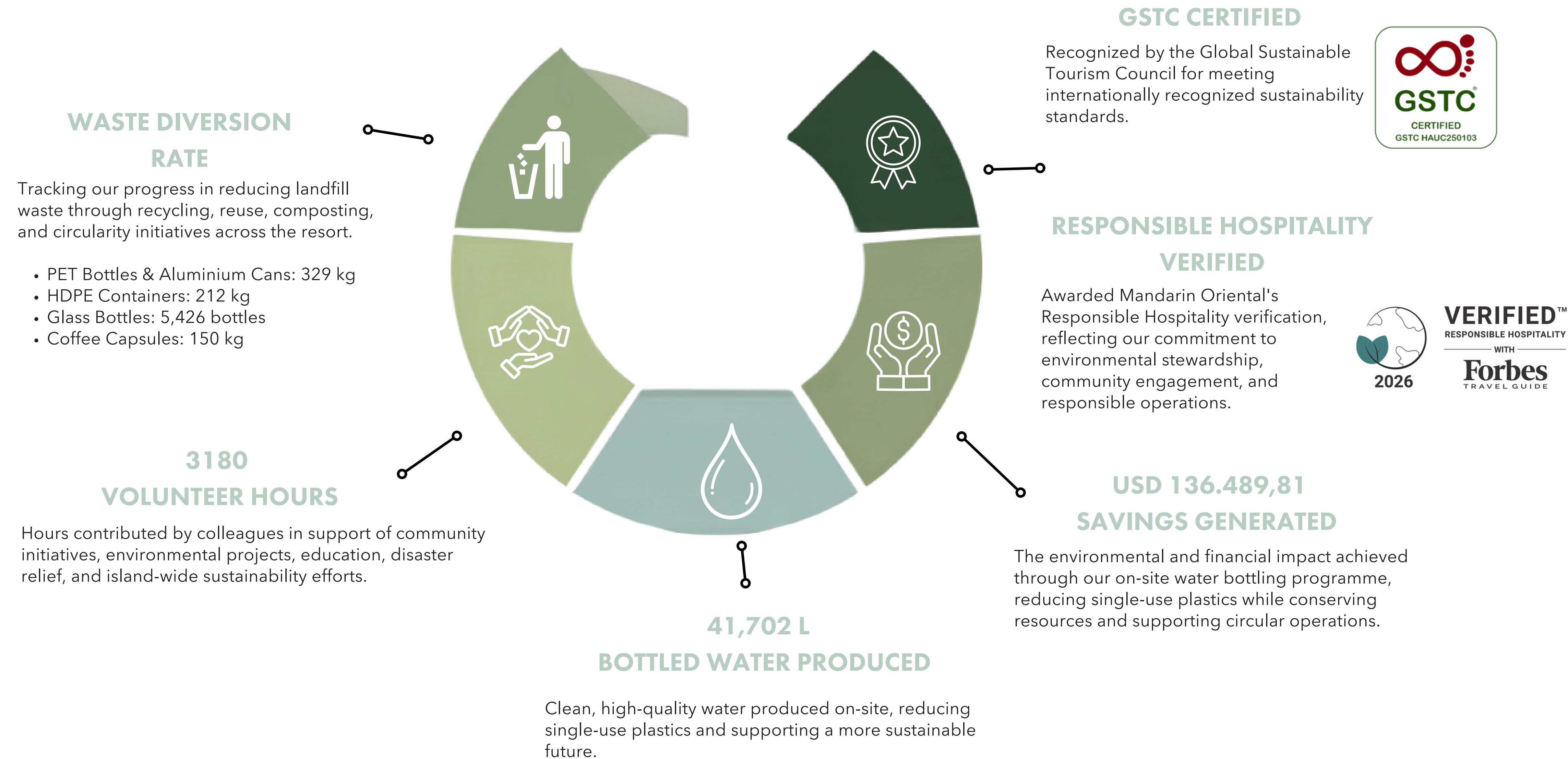
As part of the Canouan Group's commitment to sustainable development, Mandarin Oriental, Canouan collaborates with partners across the island to support educational and community-focused initiatives. Through a summer programme delivered in partnership with the United Nations Development Programme (UNDP), the Global Environment Facility (GEF), and the Ministry of Agriculture, Forestry, Fisheries, Rural Transformation, Industry and Labour, local students were introduced to environmental stewardship, sustainability, and career development opportunities.

This collaborative initiative reflects our commitment to empowering future generations and creating positive, lasting impact within the community.



2025 RESULTS

2025 REPORT - BY THE NUMBERS





MANDARIN ORIENTAL
CANOUAN

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